

## CorelDRAW X8: Crash at launch on newer Microsoft Surface devices such as Studio and Pro

• CorelDRAW Standard

This is a new installer of CorelDRAW Graphics Suite X8 that resolves the crash at launch on newer Microsoft Surface devices such as Studio and Pro. If you have previously installed X8 on the computer, you will need to first uninstall it and download the updated version. Here are the detailed instructions:

- While online and connected to the internet, uninstall CorelDRAW Graphics Suite X8 and all components, including Corel Graphics? Windows Shell Extension. Remember to take note of the email address and password used to sign in with this installation, along with the serial number, if applicable.
  - 1. In Windows Control Panel, click Uninstall a program.
  - 2. Double-click **Corel Graphics ? Windows Shell Extension** on the Uninstall or change a program page.
  - 3. Click Yes to uninstall
  - 4. Once complete, double-click **CorelDRAW Graphics Suite X8**, and click Remove to uninstall. It is recommended that user files also be uninstalled. To remove user files, enable the Remove User Files checkbox under the Remove option.
- Download and run the updated installer of <u>CorelDRAW Graphics Suite X8 from here.</u>
- At the end of the installation process, when the sign-in dialog appears, please enter the credentials that were used with the previous installation of the trial, perpetual version (full or upgrade) or subscription. It is important to use the same credentials that are already associated with the purchase/subscription.

© 1985-2024 Corel. All rights reserved.