



Help Us Combat Software Piracy!

- CorelDRAW Standard

We have recently been contacted by several users alerting us to an error message that caused their copy of CorelDRAW Graphics Suite X4 to stop working at launch. We investigated this issue and determined that the copies in question have serial numbers that were not generated or sold by Corel. To date, we have not received similar reports from customers who purchased their copy of CorelDRAW Graphics Suite X4 from Corel directly or from one of our authorized global resellers.

Software piracy is a persistent issue that affects all of us. The goal of our Amnesty Program, which will be available until June 30th, 2010, is to provide users who have inadvertently purchased an unauthorized copy of CorelDRAW Graphics Suite X4 with an opportunity to purchase an authorized version that is fully supported by Corel.

Are you affected?

If you purchased a version of CorelDRAW Graphics Suite X4 from a source other than Corel AND you have received the following message: *"Product Installation Unsuccessful Please Reinstall Error 24"*

Here's What to Do:

Please contact Corel Customer Support at the following numbers:

Country	Hotline #	Hours of operation
USA / Canada	1-877-582-6735	9am - 7pm EST (M-F)
UK / English (Europe)		