

Checking the current Microsoft DirectX version

• Corel Other

Checking the DirectX version in XP

- 1. Click the Start button, select Run and type "dxdiag" without quotation marks.
- Wait until the loading bar in the lower left has completed
- Click on the Sound tab. Under the Driver section ensure it says Yes beside WHQL Logo'd.
- Under *Notes* at the bottom of the screen, check to make sure you see **No Problems Found**.
- Click on the *Display* tab. Under the Driver section ensure it says Yes beside WHQL Logo'd.
- Under *Notes* at the bottom of the screen , check to make sure you see No Problems Found.
- Click on the *System* tab and click on **Save All Information.**If you need Roxio Support, please attach the saved *System Information* document to your ticket.

Checking the DirectX version in Windows 7, Vista

1. Click the *Start* button, type "dxdiag" without quotation marks in the *Start Search* box.

- Wait until the loading bar in the lower left has completed.
- Click on the Sound tab. Under the Driver section ensure it says Yes beside WHQL Logo'd.
- Under *Notes* at the bottom of the screen, check to make sure you see **No Problems Found**.
- Click on the Display tab. Under the Driver section ensure it says Yes beside WHQL Logo'd.
- Under Notes at the bottom of the screen , check to make sure you see No Problems Found.
- Click on the *System* tab and click on **Save All Information.** If you need to Roxio Support, please attach the saved *System Information* document to your ticket.

As of the writing of this article, the most recent version of DirectX is version 10. To get the latest version of DirectX, go to Microsoft's <u>DirectX site</u>.

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