How do I Receive Replacement CD's?

- Corel Other

Corel's Replacement Policy:

Corel will replace software for the most current release of their product offerings and in most cases, one version back. Requests for replacement CD's require validation of ownership and there is a small fee for ordering replacements.

We invite you to call Corel Customer Support Services with your product serial number and proof of purchase (a receipt or credit card statement) and a representative would be happy to assist you in your request. Unfortunately, due to the validation process, requests for replacement software cannot be handled by e-mail. A full listing of contact numbers can be found here.

IMPORTANT NOTE: COREL DOES NOT SUPPLY REPLACEMENTS FOR OEM OR PRE-INSTALLED SOFTWARE. IF YOU RECEIVED YOUR COREL SOFTWARE WITH YOUR COMPUTER, YOU MUST CONTACT YOUR VENDOR FOR REPLACEMENTS.

What Can I Do To Replace CD's For An Older Corel Product?
We do suggest that you do consider upgrading to the latest version of your Corel program, especially if you are running a newer computer, as some of our old versions do have compatibility with newer operating systems. To find out what operating system your program is compatible with, please consult your software box or user manual. For a full listing of Corel's latest products, please visit http://www.corel.com.

If you still want to obtain your older or discontinued program CD's, please check online to see if anyone still sells them. However, you do want to note Corel's policy on OEM and illegal software before purchasing. Please visit http://www.corel.com/legal for more infomation.

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