



When I try to download a trial from the Corel web site, I get an 'Installation is corrupt!' message

- Corel Other

This issue occurs in Internet Explorer because of a corrupted version of the Corel Download Manager.

To resolve the issue, please follow these steps:

1. Close Internet Explorer
2. Go to your \Windows\Downloaded Program Files folder
3. Right click on **?get_atlcom Class?** and select ?Remove?
4. Now the Download Manager Active X control will have been removed
5. Next time you download a trial from Corel.com, you will need to re-install the Active X control and you should not receive the corrupt error.

Note: If the application cannot remove as it states that it is in use, it is recommended that you restart the computer and then attempt the process - this should terminate any hidden instances of the process that prevent the system from removing it.
