



VideoStudio: How do I deactivate my software to install onto another computer?

- VideoStudio

Symptom

Upon an installation attempt of VideoStudio, when entering the serial number, a message appears stating the software has been installed too many times.

Cause

The software has already been installed the maximum number of times.

Resolution

Because the software has reached the maximum number of installations, the serial number activation threshold will disallow further installations. Please contact us at <https://www.corel.com/support/> for assistance

NOTE:

As per the [End User License Agreement](#)

One serial number, one computer, one email address

Multiple installs / re-installs is permitted on a computer that has not been reformatted.

Installation / re installation can be done on a new computer, or re-formatted computer to a minimum number of times as long as the email address used is the same as the original installation.