



VideoStudio - Login screen after install is garbled

- VideoStudio

Symptoms

After installing VideoStudio 2022, you are prompted to login to or create a new user account. The screen presented is malformed and cannot be used to input your credentials.

Cause

There is damaged information within the Messages folder that requires a cleaning to be performed.

Resolution

- 1) Right click on the start button
- 2) Choose Run
- 3) Type %appdata% and press Enter
- 4) Open the folder labeled Corel
- 5) Open the folder labeled Messages
- 6) Press CTRL+A to select Everything in the folder
- 7) Press Delete to send them to the recycle bin

After this is done, try and launch VideoStudio.
