



## **WP: Open button does not work as expected in file dialog in Box folder created by box.com client software**

- WordPerfect Office Suite
- WordPerfect Home & Student

### **Symptoms:**

Clicking File > Open in WordPerfect, then browsing to a folder or subfolder under the Box folder, then clicking Open fails to open the file.

### **Cause:**

Use of WordPerfect Office Enhanced File Dialogs with the Box.com file folder

### **Resolution:**

Disable Enhanced File Dialogs as follows:

1. Open WordPerfect
2. Click Tools > Settings
3. Uncheck "Use enhanced file dialogs"
4. Click OK
5. Click Close

Note: Instead of having a Find button in the lower right, there will now be a Search box in the upper right. This search box can search within WordPerfect documents.

---