



WordPerfect: How to enable File Logging to troubleshoot file access issues

- WordPerfect Office Suite
- WordPerfect Home & Student

Symptoms:

You receive errors when saving / opening files. A technician may request a "File Log". This article describes how to enable file logging in WordPerfect.

Resolution:

1. Open WordPerfect
 2. Click Tools menu > Settings..., Environment icon
 3. Click the Diagnostics tab
 4. Put a checkmark next to "File logging".
 5. Note the location of the file log. You can specify a different location if you wish.
 6. Once you have seen the problem happen two or more times, email the file log to the technician.
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