



MultiCam Capture: Screen freezes during recording (Intel)

- MultiCam Capture

Symptoms

Computers with the Intel Graphics display adapter may experience their screen freezing when trying to record.

Cause

The display driver requires updating to the latest revision.

Resolution

You can obtain the latest driver from Intel's support website here

<https://www.intel.com/content/www/us/en/download/19344/intel-graphics-windows-dch-drivers.html>