



AfterShot 3 Pro / AfterShot 3: How to reset to factory defaults in Mac OSX

- AfterShot Pro
- AfterShot

Symptoms

In some cases, AfterShot's default installation may become corrupt or damaged preventing the application from launching or working properly. This document will restore factory defaults through a two-part process of renaming AfterShot's registry entries and configuration files.

Resolution

To restore the product to its factory defaults, follow the instructions listed below.

First, make sure that AfterShot is closed. This is especially important. If it is open, the reset process will not work as expected.

1. Close AfterShot
 2. Open the Terminal (Applications > Utilities > Terminal)
 3. Enter the following commands into the terminal.
 1. Note, the second line contains back-quote characters, normally found on the tilde key next to the 1 at the top left:
 4. Commands for AfterShot 3 PRO:

```
cd ~/Library/Application\ Support
mv "AfterShot Pro 3" "AfterShot Pro 3-`date +%Y%m%d-%H%M%S`"
exit
```
 5. Commands for AfterShot 3:

```
cd ~/Library/Application\ Support
mv "AfterShot 3" "AfterShot 3-`date +%Y%m%d-%H%M%S`"
exit
```
 6. Now, run AfterShot Pro 3 or AfterShot 3. It will ask you where your library folders are but will not re-ask you for your serial number.
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