



Overlays give error ?File format no supported?? when import in Pinnacle Studio.

- Pinnacle Studio

Some overlays such as "Animated Lower Thirds Content Pack", etc. from Studio Backlot give error "File format no supported..." when import in Pinnacle Studio.

Overlays are MOV files and some overlays/MOV files specially from Studio Backlot require Apple QuickTime installed. This is because of the CODEC used in the MOV files.

You need to install QuickTime from here - <https://support.apple.com/kb/DL837>

- Go to the above link then download and install QuickTime.

NOTE: Please choose a custom installation during QuickTime installation and choose to install the 'QuickTime Essentials' only, do not install the QuickTime Player and other features such as browser plugins.