

Manually Remove Painter Essentials 8 from Windows

• Painter Essentials

Symptoms

Uninstall of Painter Essentials is interrupted creating errors when attempting to reinstall

Cause

There are many scenarios in which this can occur.

Resolution

Part One - Windows Explorer

- 1) Open File Explorer
- 2) Navigate to C:\Windows\Installer
- 3) Change your view to "details"
- 4) Right-click on the sorting toolbar, and select Title
- 5) Click on Title to sort the list alphabetically
- 6) Scroll through the list, regarding the items under Title, and delete all Painter Essentials 8 entries
- 7) Change the location then to C:\Program Files\Corel
- 8) Delete the folder Painter Essentials 8
- 9) Change the location then to %temp%
- 10) Select all items and press SHIFT + Delete

NOTE: There will be some items which will not delete. This is fine. Simply click the checkbox to perform the action again automatically and click Skip

Part Two - Windows Registry

NOTE: Be sure once entering, to click File> Export> And save a copy of your registry before continuing. Be also sure that the Export Range on the bottom left, is set to All before you press save.

!) On your keyboard, hold the Windows Key down and tap the letter R

2) In the run box that appears, type in regedit and press enter

NOTE - To drill down to the necessary locations, simply double-click on each heading to expand the list

3) Navigate to the following locations and delete the keys specified:

Locations:

HKEY_CLASSES_ROOT > Installer > Products > HKEY_LOCAL_MACHINE > SOFTWARE > Microsoft > Windows > CurrentVersion > Installer > UserData > S-1-5-18 > Products HKEY_LOCAL_MACHINE > SOFTWARE > Microsoft > Windows > CurrentVersion > Uninstall

Keys:

0ACBFC351C08DF240A73C9C65441E630 18814F849E9D8024C9E7617F8AC48E15 3DCD63EBF992F294986B5DCD50A17187 46312B55EF632714784989BC6C893467 57B8F433DC2DEAD439D18411D8134387 6A96B54C01271B14EBBFD7CB662A82EB 6DC438AC3630C2246A5BDDB058CAA154 A2AAB02E4C30AF14A92147E38581E1E7 CAB9B37E681C8C642846953429961A55 EDB7F6500C2CCBD4BB50821387ED78EF F0FE225853AB87D4494B0399343CF903 FB36D4D172E574D42AF3664E4B609D3B

4) Close the registry

5) Restart the computer

Grab the installer from https://www.painterartist.com/en/pages/download/ and reinstall. See if that works for the better for you and let me know how you fare.

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