



## **Fix the "0x80004005: Unspecified" error when unarchiving .zip files**

- WinZip

If you try unarchiving .zip files which are originally compressed by WinZip and get the **0x80004005: Unspecified** error message, kindly follow the steps below to fix the issue:

### **Resolution**

2.0 Zip legacy encryption format must be used to encrypt those files. To create a 2.0 legacy encryption Zip file, we advise you to perform the steps below:

1. Open WinZip.
2. Click on **File** on the top-left of the WinZip menu and select **WinZip Settings**.
3. Click on **Encryption** on the left-pane.
4. Under the **Encryption method**, check the **Legacy (Zip 2.0)** option and click **OK**.

**Note:** Using the Zip 2.0 encryption is considered very insecure, and it is only included for legacy compatibility.

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